

Getting your Evidence of Coverage/ Certificate of Insurance online is easy.

Did you know you can easily access your health care benefit information through anthem.com/ca? You can view, save electronically and print a copy of your Evidence of Coverage (EOC)/Certificate of Insurance (Certificate). It's a summary of your health benefits contract and what is covered under your plan.

You can view your EOC/Certificate through our secure web site at anthem.com/ca.

If you haven't registered online:

- Have your member ID card handy.
- Go to anthem.com/ca and click on *Register Now*.
- Once you've finished registering, any member over 18 may create a unique user ID and password. Members of family policies may allow access to their account information in their Access Rights section of their profile.

If you've already registered:

- Log in at anthem.com/ca and click on *Benefits & Claims*.
- Click on *View My Plan Documents* under *Plans & Benefit Resources* located on the right hand side of your screen.

Online advantages

Why shuffle through a hard copy when you have:

- *Simple navigation* – view benefit documents with ease.
- *Access when you need it* – view documents 24/7.
- *Added ease* – search for a specific benefit within the document and print the unique page(s). Or, save the document to your personal computer and print the page(s) or the whole booklet. You can also find a document for each product you are enrolled in (e.g., medical, dental, life).
- *Up-to-date benefit details* – all benefit materials are current. You must request prior benefits from your employer.
- *Customized access* – you have exclusive access to your own benefit documents.
- *Unalterable format* – documents are in Adobe pdf format, preventing accidental deletions of important benefit information. If your computer doesn't have Adobe Reader software, you can download it for free at get.adobe.com/reader/.

Hard copies

If you need them, you can ask for a hard copy from your employer.



Check out the other online features at anthem.com/ca

Our secure site helps you access your health plan services. You can also:

- Find a doctor, dentist, pharmacy or hospital.
- Order a new ID card.
- Check on claim status.
- See if your medication is in the Anthem Blue Cross Formulary.

You're in control with Anthem's decision-support tools

When it comes to making choices about your health, knowledge is power. And the decision-support tools you'll find at anthem.com/ca can help you feel more certain about the choices you make.

Find a Doctor

Find a doctor, hospital, pharmacy or other health care provider in the online directory. Search by name, gender, language spoken or within a specific city or ZIP code. You can get directions to an office or find information when you want to change your primary care physician.

Health and Wellness

These online tools offer information personalized to your interests to help you learn more about your health issues, reach your health goals and make the right health care choices.

Some of the tools include:

- *Health Topics* — search a database of more than 30,000 health reference books and publications. You can also learn about more than 35 health conditions and learn what they can do to make your life better.
- *Health Record* — store and organize health records for you and your family.
- *Health Assessment* — take a personal health assessment and track your health progress with easy-to-use charts.

Find it all fast at anthem.com/ca.

